

Financially affected  
by COVID-19?

# Talk to us

Have you  
been affected  
financially  
by Covid 19?

Advice  
is FREE.

- > Struggling?
- > Worried?



[www.derrystrabane.com/advice](http://www.derrystrabane.com/advice)

# We're here to help.

- > Struggling?
- > Worried?

Advice is FREE.

- > Have you been affected financially by Covid-19?
- > Are you struggling?
- > Just about coping?
- > or worried about your income and expenses?



More people than ever are facing debt and money worries, this has increased because of Covid-19. Many households have experienced unexpected changes in circumstance such as redundancy, sickness, reduction of income or insecure income.

Anyone can find themselves in debt or have difficulty juggling finances. Whether you have one small debt, many larger debts or if you simply struggle to manage your budgets, we can help you with the situation and sort things out.

## We can:

- o help make sure you are getting all benefits that you are entitled to
- o offer debt advice
- o help you to plan and manage your money
- o offer advice on safe borrowing
- o help to set up a bank account

Advice North West, Dove House and the Resource Centre have come together to offer a tailored provision to meet the immediate financial and debt needs of the citizens of Derry and Strabane.

The advice centres will operate “out of hours” and in addition to current advice service provision. Services offered will include benefit maximisation, debt advice, financial health checks, advice on setting up a bank account, budgeting advice, advice on savings and affordable credit.

# Are you experiencing changes or problems at work and do not know where you stand?

As part of the advice sectors core services we offer advice on Employment Rights and related issues. Having a job is an essential part of most people's lives. As a result of the current Covid-19 pandemic many people have experienced redundancy, furlough, job insecurity and a reduction in working hours. Many people do not know their basic employment rights and know less about enforcing them.

If you have been affected, we can help you to deal with a range of issues and difficulties you may experience in the workplace. We provide advice and guidance to employees and individuals to ensure that you do not suffer from a lack of knowledge of your rights and entitlements.

## The extended service will run from:

**Monday - Thursday: 5pm to 9pm**  
**Saturday: 9am to 1pm**

**Advice is FREE.**

## Contact details

### Advice North West

**Open:** Monday - Thursday: 5pm to 9pm | Saturday: 9am to 1pm

**Tel:** 0300 303 3650

**Money Advice Line:** 028 7137 0337

**Email:** financialinclusion@advicenorthwest.com

### Dove House

**Open:** Monday - Thursday 6pm to 9pm | Saturday: 9am to 1pm

**Tel:** 028 7126 9327

**Email:** financialinclusiondovehouse@gmail.com

### The Resource Centre Derry

**Open:** Monday - Tuesday 6pm to 8pm | Saturday: 11am to 1pm

**Tel:** 028 7122 6550

**Email:** laura.mculty@resourcecentrederry.com

Full list of locations and outreach centres at

[www.derrystrabane.com/advice](http://www.derrystrabane.com/advice)